

## Role Profile

**Strategic Director of Adult Services**

**Salary: SD1**

### Role Purpose

The Strategic Director of Adult Services at the London Borough of Waltham Forest is a pivotal leadership role responsible for shaping and executing the strategic vision for adult social care services. This position requires an experienced and dynamic individual who can navigate the complexities of the social care landscape, ensuring the delivery of high-quality services that meet the diverse needs of the community.

A challenging and high-profile role. The purpose of the role is to lead the Adults' Services Directorate and ensure that those eligible for social care support are safe and to deliver high quality, high performing, responsive and cost-effective support. The opportunities and challenges include, balancing a large, complex budget; preparation for the Care Quality Commission and working with key internal and external partners to offer an innovative and integrated approach to care delivery.

This role is responsible for ensuring Waltham Forest discharges the statutory obligations of the Director of Adult Services and Local Authority Social Services Act 1970 (as amended).

This role will be responsible, with the Chief Executive and other members of Strategic Leadership Team, for the strategic and corporate management of the Council.

The post will report into the Chief Executive.

### Core Accountabilities

- CQC inspection readiness, preparing teams and establishing and monitoring robust systems for quality assurance and performance management, ensuring compliance with relevant standards and regulations
- Direct the planning, commissioning and delivery of all services provided by the Adult's Directorate, including adult social care
- Responsible for the arrangements for safeguarding vulnerable adults, ensuring that all relevant services, processes and practice are robust, effective and open to regular scrutiny and challenge.
- Ensure the Council is compliant with all statutory duties relevant to the services delivered by the Adult's Services Directorate. Discharge any additional responsibilities associated with the statutory roles of Director of Adult Services.
- Ability to work with a wide variety of key internal and external partners including Public Health and the NHS
- You will be a core member of the corporate leadership team with responsibility of successfully delivering outcomes that contribute to the organisation's corporate objectives in Mission Waltham Forest.
- Represent the Council at local and national level, in order to share and promote Waltham Forest.
- Oversee budgetary responsibilities for adult social services, ensuring the efficient and effective use of resources to achieve strategic Mission Waltham Forest objectives.

## Indicative Knowledge, Skills and Experience

- Education to degree level or equivalent standard
- Relevant post-graduate / professional qualification
- Evidence of continued professional development
- Significant senior strategic management experience, including translating organisational drivers into strategic objectives, longer term plans, new ways of working and specific outcomes, for a portfolio of services in a large public sector organisation
- Proven ability to enter into complex negotiations with senior stakeholders and partners with a view to completing complex deals that drive growth.
- Proven ability to manage a wide variety of activities across a range of professional areas of expertise and oversee their achievement of the organisation's strategic goals.
- Extensive knowledge of the statutory obligations and role local authorities have in adults social care.
- Extensive and comprehensive knowledge and understanding of the national policy context, requirements and future direction for relevant service areas.
- Proven track record of accountability for significant budgets and ensuring the delivery of services within agreed resources.
- Proven ability to drive through and deliver effective performance management within own organisation and understanding of the performance management process in partnership arrangements.
- Significant experience of creating, leading and sustaining partnerships both internally and externally to achieve shared objectives and synergies.
- Experience in persuading a wide range of stakeholders to work together, encouraging an organisational focus on the needs of the community.
- Authority and credibility to work effectively in a political environment and establish positive relationships with Members.
- Excellent interpersonal and communication and presentation skills, with proven ability to communicate effectively to a wide range of audiences both horizontally and vertically throughout the organisation.
- Proven track record of operating strategically to identify, initiate and oversee corporate projects and policy development.
- Proven track record of high-level leadership, delegation, building capacity and leadership potential within a team
- Proven ability to deliver at senior management level within a service environment of comparable scope and complexity
- Proven ability and experience of leading, motivating and managing multi-disciplinary teams to deliver significant, sustainable improvements in service provision and outcomes
- Significant senior strategic management and delivery experience, including translating organisational drivers into strategic objectives, longer term plans, new ways of working and specific outcomes, for a portfolio of services in a large public sector organisation (preferably local government).

## Key Behaviours

- Strategic and analytical thinker
- Commercial and business acumen
- Impactful communication, negotiation and influence skills
- Working together
- Equality driven
- Community and customer focused